

Microsoft Dynamics CRM 2011

→ PART I - Overview

- Introduction to Microsoft Dynamics CRM
- Setup and Common tasks
- Managing Security and information access
- Role-based and object-based security
- Security principals
- Access rights
- Impersonation
- Using the Microsoft Dynamics CRM SDK to perform security-related operations
- Direct SQL access for Microsoft Dynamics CRM
- Encrypting Microsoft Dynamics CRM data
- Entity Customization
- Concepts and Attributes
- Forms and Views
- Relationships, Custom Entities and Site map
- Reporting and Analysis
- Workflow

Using Microsoft Dynamics CRM for Outlook

→ PART II – Extending Microsoft Dynamics CRM

- Overview of the Microsoft Dynamics CRM 4.0 SDK
- Accessing the APIs in Microsoft Visual Studio
- Using the CRM Service Web Service
- Using the Metadata Service Web Service
- Using the CrmDiscoveryService Web Service
- Form Scripting and Extensions
- Form scripting overview

→ Calling Web services from script

Using the CRM API SOAP request from script

- Testing and deployment
- Scripting from ISV.Config buttons
- Advanced topics, including form type considerations, cross-site scripting, using script for validation, and loading external script files
- Script examples

- Plug-ins